



WP | WHITE PINE

MELEE ON DEMAND



WHO CAN PURCHASE FROM WHITE PINE?

White Pine sells diamonds to the trade only. A wholesale account is required in order to purchase from White Pine. Our New Account Application is available on our website www.meleeondemand.com.

WHAT ARE YOUR DIAMONDS LIKE?

SIZE – Melee is sold by straight MM sizes, with a 0.09mm tolerance. We do not calibrate stones by depth or table.

CUT – Our stones are round brilliant cut only and are VG-EX cut grade on average. We do not offer any other shapes.

COLOR – Our melee is G/H color on average. We cannot supply higher color grades, and do not calibrate by specific color.

CLARITY – We offer melee in 5 clarities and grade to a GIA standard. You can expect to receive stones with mostly white inclusions.

CAN I SEE A SAMPLE?

Yes, we encourage new accounts to request a sample before ordering melee. We will sample any size or quality we offer. Our sample size is 0.50 - 1.00 ct.

HOW DO YOU SHIP MELEE?

Per our insurance policy, all orders are shipped via FedEx Overnight Priority for a \$25 shipping fee. Saturday delivery is available for a \$45 fee.

WHAT IF I DON'T LIKE SOME OR ALL OF WHAT I RECEIVE?

We have a hassle-free return policy. Melee will be delivered to you on a memo. You are welcome to select from the stones you receive and return any stones you are unable to use for any reason.

WHAT ARE YOUR MEMO TERMS?

White Pine offers 7 day memo terms. You will be automatically invoiced in full for any memo that is not returned to White Pine within the 7 day memo terms.

HOW SHOULD I RETURN MELEE TO WHITE PINE?

We recommend sending all diamonds by either FedEx, UPS, or USPS with tracking information. Clients are responsible for all costs associated with returning Melee to White Pine.

ARE PRICES NEGOTIABLE?

Melee on Demand prices are listed on a per carat basis and are not negotiable.

WHAT PAYMENT METHODS DO YOU ACCEPT?

White Pine accepts payment by check, wire transfer or cash (up to \$10,000). White Pine offers Net 30 Day Terms to qualifying accounts pending credit approval.

DO YOU SELL TO INTERNATIONAL ACCOUNTS?

White Pine is able to supply Melee to most countries. All international orders will be COD and the buyer is responsible for international shipping fees as well as any duties or taxes.

WHERE DO YOUR DIAMONDS COME FROM?

White Pine is a recycled diamond company. A large portion of our melee is post-consumer material, sorted to the highest standards. White Pine also sources melee from other ethically abiding diamond producers and manufacturers.

HOW DO I KNOW WHITE PINE IS A TRUSTWORTHY SUPPLIER?

White Pine Trading is recognized as one of the world's leading recycled diamond and jewelry companies. We are a global company, with offices in the UK and Japan. We received full accreditation from the Better Business Bureau (BBB) and are members of the Jewelers Vigilance Committee (JVC), Jewelers Board of Trade (JBT), the American Gem Society, Jewelers of America (JA), National Pawnbrokers Association (NPA), and Manufacturing Jewelers & Suppliers of America (MJSA).